

Terms and Conditions

Each Travel Certificate is good for one-time use by one person in accordance with the travel restrictions identified on or in connection with the Certificate. All travel must be booked and flown within the specified validity dates. In the event that a Travel Certificate does not include dates of validity, the Certificate shall be good for travel booked and flown within one (1) year of the date of issuance. Redeemed travel is subject to availability, blackout dates, and

capacity controls and seats may not be available on all flights. Flight schedules are subject to change without notice. Certificate is not valid for bookings in Mint unless indicated on the Travel Certificate. Certificate is not valid for bookings on partner airlines, code share or interline flights, or for use in connection with JetBlue Vacations packages, cruises and any other products or services. Certificate is transferable, once redeemed name changes are not permitted; however, at no time may it be purchased, sold, bartered, traded on an auction website or otherwise exchanged for value without prior written consent from JetBlue. Certificate cannot be partially redeemed, is not redeemable for cash, and has no cash value. Certificates for Mint may be redeemed for travel in JetBlue core but Certificates have no cash value and no difference in redemption value will be recognized or refunded. Customers are subject and entitled to all provisions of JetBlue's Contract of Carriage.

See http://www.jetblue.com/p/jetblue_coc.pdf for details.

If traveling outside of the United States of America, Customers are responsible for any and all documentation requirements, including but not limited to, proof of citizenship and all applicable visa requirements. For travel to Cuba, each customer must comply with regulations administered by the United States Office of Foreign Assets Control (OFAC) and is solely responsible for ensuring that his or her trip is authorized under at least one of the OFAC approved license categories and for obtaining any applicable visa. JetBlue is not responsible for a customer's failure to present or provide adequate travel documentation required by the applicable laws of the territories a customer is traveling to or from.

Government taxes and fees apply to travel booked using a Certificate, are the responsibility of the customer, and will vary based on route.

For travel to Cuba, the fees payable will include Cuban government-required health insurance coverage provided by Asistur, the terms

and conditions of which can be accessed from the ESICUBA website. Government taxes/fees are subject to change as required by law. Customer must pay all applicable taxes and fees using a major credit card at the time of booking. To view more information regarding applicable taxes and fees, see <http://www.jetblue.com/legal/taxes/>. Two checked bags are included subject to size and weight limits.

Additional bags may be added for a fee, if permitted. Customer is solely responsible for fees for any oversized, overweight or extra baggage and fees for products/services sold separately, such as

Even More Space seats, pet fees, etc. To view baggage fees and other optional services and fees, see <http://www.jetblue.com/legal/fees/>. A Certificate may be redeemed only by clicking on the "Redeem Travel Certificate" link included on the Certificate. For further assistance call 1-855-337-9612, Monday – Friday 0900-1700 MST, and provide the certificate number included on the Certificate. Travel Certificates may not be redeemed at airport ticket counters or online at jetblue.com. The certificate number is required for redemption and cannot be replaced if lost or stolen (except as required by law), and JetBlue is not responsible for lost or stolen Travel Certificates or certificate numbers. Redeemed travel is not eligible for TrueBlue points. (TrueBlue is JetBlue's loyalty program.) JetBlue's change/cancel policies (including any applicable certain change/cancel fees) apply. If customer is a no-show for reserved flight or does not change/cancel prior to scheduled departure, customer will forfeit the Certificate(s) and all money associated with the reservation. Additional terms and restrictions apply.